#### **Website Forms**

#### <u>Interim Change Packet:</u>

Use this form to report any changes in income or household composition. Changes must be reported to BRHP within 30 days: <a href="mailto:brhp.org/residents/resources-forms/interim-change-package/">brhp.org/residents/resources-forms/interim-change-package/</a>

#### **Request to Move form:**

Use this form to request to move homes. **Must submit copy of your current lease,** start date, end date, and renewal terms (month-to-month or year-to-year) AND **must submit copy of your most recent BGE bill, with balance owed:** 

<u>brhp.org/participants/resources-forms/request-to-</u> move-form-2/

## **Affordability Check form:**

Use this form to check if your voucher can afford a specific unit: <a href="mailto:brhp.org/residents/resources-forms/affordability-request-form/">brhp.org/residents/resources-forms/affordability-request-form/</a>

## **Mediation Request form:**

Use this form to schedule a Zoom meeting for you and your landlord to speak with a BRHP counselor and resolve conflicts: <a href="mailto:brhp.org/participants/resources-forms/mediation-request-form-2/mediation-request-form/">brhp.org/participants/resources-forms/mediation-request-form/</a>

## **Contact Information Update form:**

Use this form to change your contact information: brhp.org/residents/resources-forms/contact-information-update/

# <u>Unaddressed Maintenance Issue Report form:</u>

Use this form to report issues that you have already reported to your landlord that have not been fixed: brhp.org/residents/resources-forms/unaddressed-maintenance-issue-report/report-maintenance-issue/

<u>Voluntary Withdrawal form:</u> This form serves as official notice of voluntary withdrawal from the Baltimore Housing Mobility Program:

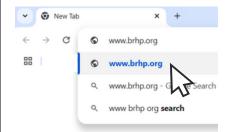
<u>brhp.org/residents/resources-forms/withdrawal-form/</u>

**Reasonable accommodation:** Disabled clients can expect reasonable accommodations that help them to have an equal chance to take part in the Baltimore Housing Mobility Program:

<u>brhp.org/applicants/resources-forms/reasonable-accommodations-request-form</u>

# **Accessing the BRHP Website**

**1.** Type <u>www.brhp.org</u> into the search bar of your browser and hit Enter.



2. Click on "Participants" in the top right corner.



**3.** Click on "**Residents**" in the drop-down menu under "Participants".



**4.** Scroll down on this page to access required forms, frequently asked questions, schedule an inoffice appointment and more! This page is your one-stop-shop for everything you need as a BRHP participant.





\*Be sure to flip through both sides of the pamphlet to learn about accessing our website, resources in your community, and more!

# **Emergency Numbers**

## **National Hotlines**

(800) 222-1222 Poison Control Center

(800) 784-2433 Suicide Prevention Hotline

(800) 273-8255 Veteran's Crisis Line

(800) 799-7233 Domestic Violence Hotline

<u>911</u> Police, Fire, Ambulance Emergencies

988 Suicide and Crisis Lifeline

211 Health and Human Services

311 Non-emergency Government Info

# **Maryland Hotlines**

(877) 778-2222 BGE Emergency

(800) 222-1222 Poison Control

(800) 422-0009 Youth Crisis Hotline

# **Carroll County Hotlines**

<u>410-386-2260</u> 24/7 Non-emergency Police <u>1-888-543-8362</u> 24/7 Emergency Information <u>410-952-9552</u> 24/7 Crisis Response System

# My lease end date is:

My lease is (circle): monthly / yearly

I will notify my landlord by:

I am responsible for:

# **BRHP Contact List**

100 North Charles Street Baltimore, Maryland 21201 410-223-2222

# Submit the required form and documentation to the contacts below:

Interim Change Packet: <a href="mailto:reportchange@brhp.org">reportchange@brhp.org</a>

Request to Move (RTM): move-request@brhp.org

**Lease Extension form:** <a href="mailto:counseling@brhp.org">counseling@brhp.org</a>

Recertification form: recerts@brhp.org

Affordability Check form: housing-

search@brhp.org

Leases: leases@brhp.org

Request for Tenancy Approval: <a href="mailto:rta@brhp.org">rta@brhp.org</a>
Request for housing search and other housing

needs: <a href="mailto:housing-search@brhp.org">housing-search@brhp.org</a>
Communicate with inspections team:

inspections@brhp.org

# Scan The QR Code to Get Started!





brhp.org/participants/

# Talent LMS:

BRHP's Online Workshop

participants-brhp.talentlms.com/plus/login





# Community Resources

# **South Carroll Food Pantry**

Operates out of Wesley Freedom United Methodist Church, open one Saturday per month 410-795-2777

# <u>**Human Services Program**</u>

Provides rapid re-housing, permanent housing & eviction prevention services 10 Distillery Drive, Westminster, MD 21157

# Silver Run Community Food Pantry

Provides food in a drive-thru food pantry on the 1st and 2rd Wednesday of each month 5pm - 6:30pm

3978 Littlestown Pike, Westminster, MD 21158

# **Habitat for Humanity ReStore**

Offers furniture, appliances and other donated goods at bargain prices 433 Hahn Rd., Westminster, MD 21157

## **Westminster Rescue Mission**

Provides wide range of items including clothing, furniture, small household appliances and more 410-848-2222

# Office of Home Energy Programs (OHEP)

Provides bill assistance to low-income households in the State of Maryland to make their energy costs more affordable 1-800-332-6347

# **NESAP**

Financial assistance for rent, utilities, transportation, and provides food, clothing and school supplies for free 410-374-9099

# **Program Compliance Tips**

## **Changes in Household Composition**

- Submit an interim change packet to report any changes in household composition
- If someone stays in your home for 14 consecutive days, they qualify as a resident and must be added to your voucher.
- Changes in income must be reported within 30 days of the change.

## <u>Rental Changes</u>

Rent increases must be approved by BRHP. Approved requests will be effective the first of the month 120 days after the receipt request or on the date requested, whichever is later. BRHP will provide written notice of any rent increase 60 days prior to the effective date.

## **Home Inspection**

The purpose of a **Home Inspection** is to visually examine the physical condition and systems of a house, from the roof to the foundation. A licensed home inspector will identify the need for minor or major repairs, as well as any necessary maintenance to ensure the house is safe for you and your family. These inspections happen during **recertification with BRHP biannually.** 

## **Home Visit**

The purpose of a **Home Visit** is to ensure that the household is settling into their new community, and to ensure successful tenancy. These visits happen **30-45 days after move-in, after 10 months, 16 months, and 21 months.** 

## **Family Obligation:**

If someone in your household fails to follow the policies and procedures of the BRHP program, you must attend a mandatory in-office Family Obligation meeting. For a complete list of family Obligations, refer to the BRHP website brhp.org/about/administration